
Equality and Diversity:

Rowan House is committed to delivering its' services based on meeting the needs of individuals. Rowan House promotes and celebrates diversity of culture, age, race, ethnicity, sexual orientation and disability.

Safety and Security:

Rowan House has a confidential address in order to promote a safe living environment for women and children who may be at risk.

Additional safety features include 24 hour staff cover, night security guard as a well as internal/external CCTV.

Referrals:

To make a referral to Rowan House please ring at any time. We accept referrals 24 hours a day, 7 days a week.

Ring on

01274 773338

You will be asked to provide some simple details and we will tell you if we have a suitable vacancy. If not, we will be able to direct you to other sources of help.

You can appeal against a decision not to offer a place or an assessment made by our staff. The appeal will be heard by staff other than those making the assessment or decision. Women can be accompanied to an appeal meeting after which a decision will be made.



ROWAN HOUSE

**A 24 HOUR DIRECT ACCESS
HOUSE FOR WOMEN WITH
OR WITHOUT CHILDREN**

TEL: 01274 773338

Fairweather

Fairweather believes that all women and children have the right to the opportunity to develop their lives in line with their aspirations and to respect from all involved with them. We work in an empowering way to enable people to be involved, grow, be valued at all levels within Fairweather community and within society generally.

We are funded by Supporting People and work in conjunction with Yorkshire Housing.

Fairweather concentrates on positive outcomes for women and families which include the following areas:

- Manage finances
- Gain work, training & education
- Live a fulfilled life in line with preferences and beliefs
- Develop good personal links with family and people generally
- Manage physical & mental health
- Maintain appropriate accommodation
- Control own life & be confident

Accommodation Services:

Rowan House provides safe, secure, supported emergency accommodation to 10 women with or without children. Our aim is to move women and families on to more secure or appropriate accommodation as quickly as possible.

There are 5 family rooms and 4 single rooms with communal facilities.

Also a level access unit, which is suitable for women or children with mobility problems is available.

Support Services:

A Keyworker is assigned to each resident in order to offer practical and emotional support. During their stay, women will be helped to develop skills and the confidence needed for moving on into independent accommodation. The staff team are committed to delivering support services in conjunction with other relevant agencies as we are not able to fulfil all needs.

Resettlement Services:

Assistance is given to residents to find suitable and appropriate move-on accommodation.

In conjunction with the Floating Support team and other agencies, we will provide support, advice and practical assistance tailored to the individual women's needs and the needs of her children.

Continued support can be sought from our Floating Support Team.

Children's Services:

Rowan House offers Child Support Service's to women with children. This includes a fully equipped playroom. The Child Support Worker provides regular play/activity sessions that are both educational and fun.

In conjunction with the Housing Support Team and other agencies, the Child Support Worker will provide support to build relationships between mothers and children.