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## Who can Apply:

People who need a period support to maintain their accommodation, deal with crisis, help to start living independently or manage a period of difficulty. The needs can be varied and complex. In order for these needs to be met we jointly work with voluntary and statutory agencies. Some of the areas of joint working are housing, mental health, probation, addictions, abuse, debt management and work or training development.

It is important to people to keep their independence and their home when they lack of confidence, living skills or are in a crisis situation. Floating support can offer help without the need to move. We will support people until they no longer need this for up to 2 years.

## Equality and Diversity:

Midstays is committed to delivering its' services based on meeting the needs of individuals. Fairweather promotes and celebrates diversity of culture, age, race, ethnicity, sexual orientation and disability.

## Referrals:

To make a referral to Floating Support please :

**Ring on  
01274 777897**

Initially you will be asked to provide some simple details and the application process will be explained. Staff members will make an assessment of your needs and decide whether we can offer you the support you want, using the information from the applicant and the people who work with them.

We will tell you if we are able to offer support. If not, we will explain why not and direct you to other sources of help.

You can appeal against a decision not to offer support or an assessment made by our staff. The appeal will be heard by staff other than those making the assessment or decision. Applicants and service users can be accompanied to an appeal meeting after which a decision will be made.



# FLOATING SUPPORT

**Support in your own home**

**TEL: 01274 777897**

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## Fairweather

Fairweather believes that all women and children have the right to the opportunity to develop their lives in line with their aspirations and to respect from all involved with them. We work in an empowering way to enable people to be involved, grow, be valued at all levels within Fairweather community and within society generally.

Fairweather concentrates on positive outcomes for women and families which include the following areas:

- Manage finances
- Gain work, training & education
- Live a fulfilled life in line with preferences and beliefs
- Develop good personal links with family and people generally
- Manage physical & mental health
- Maintain appropriate accommodation
- Control own life & be confident

## Support Services:

We are funded by Supporting People to provide a community based service.

A Keyworker is assigned to each service user in order to offer practical and emotional support. People will be helped to develop skills and the confidence needed to remain independently in their own homes. The staff team are committed to delivering support services in conjunction with other relevant agencies as we are not able to fulfil all needs.

Help is given when setting up a new home and moving into a new community. We also support people to maintain and increase the level of independence they have. Floating support works in an enabling way so that people can continue to live independently and deal with life issues after the support is ended.

## Staffing:

Floating Support is delivered by visiting staff members.

Staff provide support for personal development and to take part in the community.

Independence is promoted and staff work closely with the service users and other professional to enable them to develop the skills and confidence to manage their lives independently.

## Involvement in Fairweather :

Floating Support service users are encouraged to take part in Fairweather community by becoming involved in organisational events, focus days and to influence the organisation as a whole.

The views of all our service users are important and we value their contribution as partners in our organisation.